

ORIGINAL

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0000174343

UTILITIES DIVISION  
1200 West Washington Street  
Phoenix, AZ 85007  
TELEPHONE: (602) 542-4251

**ARIZONA CORPORATION COMMISSION**

October 21, 2016

To: Docket Control

RE: ARIZONA PUBLIC SERVICE– Customer Comments

Docket No. E-01345A-16-0036  
E-01345A-16-0123

Arizona Corporation Commission  
**DOCKETED**

OCT 24 2016



Please docket the attached with 8 customer comments regarding the above file case.

Customer comments can be reviewed in E-Docket under the above docket number.

Filed by: Utilities Division-Consumer Services

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2016 OCT 24 A 9 30

E-01345A-16-0123

E-01345A-16-0036

## Arizona Corporation Commission Utilities Complaint Form

**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 10/21/2016  
**Opinion Number:** 2016 - 135222      **Priority:** Respond within 5 business days  
**Opinion Codes:** Other - Net Metering      **Closed Date:** 10/21/2016 1:12 PM  
Rate Case Items - Demand/ Opposed

**First Name:** Karl      **Last Name:** Trommler      **Account Name:** Karl Trommler  
**Address:** <<< REDACTED >>>  
**City:** Sun City West      **State:** AZ      **Zip Code:** 85375  
**Email:** <<< REDACTED >>>      **Home:** <<< REDACTED >>>      **Home Fax:** <<< REDACTED >>>

**Company:** Arizona Public Service Company      **Division:** Electric

### Nature Of Opinion

**Docket Number:** E-01345A-16-0036      **Docket Position:** Against

From: Karl Trommler

Sent: Friday, October 21, 2016 11:48 AM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: E-01345A-16-0036

I, Karl J Trommler, Jr. living at <<< REDACTED >>>, am opposed to any demand charge rates and net metering changes as proposed by APS and requested in this rate case.

Karl Trommler, CRS, GRI

Weichert Real Estate Affiliates

Regional Development Director

"Weichert - The Way Forward!"

		Investigation	
Date:	Analyst:	Submitted By:	Type:
10/21/2016	Roxanne Best	Email	Investigation
Comments noted for record and docketed. Closed.			

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E-01345A-16-023

E-01345A-16-0036

**Arizona Corporation Commission**  
**Utilities Complaint Form**

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**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 10/21/2016  
**Opinion Number:** 2016 - 135223      **Priority:** Respond within 5 business days  
**Opinion Codes:** Other - Net Metering      **Closed Date:** 10/21/2016 1:32 PM  
Rate Case Items - Demand/ Opposed

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**First Name:** Arnold      **Last Name:** Solars      **Account Name:** Arnold Solars  
**Address:** <<< REDACTED >>>  
**City:** Sun City West      **State:** AZ      **Zip Code:**  
**Email:** <<< REDACTED >>>

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**Company:** Arizona Public Service Company      **Division:** Electric

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**Nature Of Opinion**

**Docket Number:** E-01345A-16-0036      **Docket Position:** Against

From: arnold solars

Sent: Friday, October 21, 2016 1:03 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: APS Rate Request

I, (Arnold Solars <<< REDACTED >>> , am opposed to any demand charge rates and net metering changes as proposed by APS and requested in this rate case.

Thank you for your consideration,

Arnold Solars

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		Investigation	
Date:	Analyst:	Submitted By:	Type:
10/21/2016	Roxanne Best	Email	Investigation

Comments noted for record and docketed. Closed.

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# Arizona Corporation Commission

## Utilities Complaint Form

**Investigator:** Mary Mee

Phone: <<< REDACTED >>>

**Opinion Date:** 10/18/2016

**Opinion Number: 2016 - 135172**

**Priority: Respond within 5 business days**

**Opinion Codes:** Rate Case Items - Demand/ Opposed

**Closed Date:** 10/18/2016 2:08 PM

### Other - Net Metering

**First Name: Chris**

**Last Name: McGee**

**Account Name:** Chris McGee

**Address: <<< REDACTED >>>**

**City:** Sun City West

**State:** AZ

**Zip Code: 85375**

**Work: <<< REDACTED >>>**

**Company: Arizona Public Service Company**

Division: Electric

## Nature Of Opinion

**Docket Number: E-01345A-16-0036**

**Docket Position:** Against

From: byhowzs1@gmail.com [mailto:byhowzs1@gmail.com] On Behalf Of Chris McGee

Sent: Tuesday, October 18, 2016 7:47 AM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

**Subject:**

I, Chris McGee, <<< REDACTED >>>, am opposed to any demand charge rates and net metering changes as proposed by APS and requested in this rate case.

Thank you for your consideration.

Chris

**Mickey McGee, SRES**

**REALTOR®****Seniors Real Estate Specialist®**

**<<< REDACTED >>>**

## Investigation

**Date:**

**Analyst:**

Submitted By:

**Type:**

10/18/2016

**Mary Mee**

Telephone

## Investigation

Comments noted for the record and docketed. CLOSED

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## Arizona Corporation Commission Utilities Complaint Form

**Investigator:** Mary Mee      **Phone:** <<< REDACTED >>>      **Opinion Date:** 10/18/2016  
**Opinion Number:** 2016 - 135174      **Priority:** Respond within 5 business days  
**Opinion Codes:**    Rate Case Items - Demand/ Opposed      **Closed Date:** 10/18/2016 2:23 PM  
                                 Other - Net Metering

**First Name:** Nancy F.      **Last Name:** McLane Martin      **Account Name:** Nancy F. McLane Martin  
**Address:** <<< REDACTED >>>  
**City:** Sun City West      **State:** AZ      **Zip Code:** 85375  
**Email:** <<< REDACTED >>>

**Company:** Arizona Public Service Company      **Division:** Electric

### Nature Of Opinion

**Docket Number:** E-01345A-16-0036      **Docket Position:** Against

**From:** Nancy Martin <<< REDACTED >>>

**Sent:** Tuesday, October 18, 2016 9:21 AM

**To:** Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

**Subject:** Docket E-10345A-16-0036

Nancy F. McLane Martin, <<< REDACTED >>>, am opposed to any demand charge rates and net metering changes as proposed by APS and requested in this rate case.

Thank you for your consideration in this matter.

Nancy F. McLane Martin

Investigation			
Date:	Analyst:	Submitted By:	Type:
10/18/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

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## Arizona Corporation Commission Utilities Complaint Form

Investigator: Mary Mee Phone: <<< REDACTED >>> Opinion Date: 10/18/2016  
Opinion Number: 2016 - 135179 Priority: Respond within 5 business days  
Opinion Codes: Other - Net Metering Closed Date: 10/18/2016 4:04 PM  
Rate Case Items - Demand/ Opposed

First Name: Vincent Last Name: Lostetter Account Name: Vincent and Susan  
Lostetter  
Address:  
City: State: Zip Code:  
Email: <<< REDACTED >>>

Company: Arizona Public Service Company Division: Electric

### Nature Of Opinion

Docket Number: E-01345A-16-0036 Docket Position: Against

From: Vincent Lostetter [ <<< REDACTED >>> ]

Sent: Tuesday, October 18, 2016 11:06 AM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Docket E-1345A-16-0036

We, (Vincent J. and Susan F. Lostetter), are opposed to any demand charge rates and net metering changes as proposed by APS and requested in this rate case!

Investigation			
Date:	Analyst:	Submitted By:	Type:
10/18/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

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E. 01345A-16-0023

E-01345A-16-0036

**Arizona Corporation Commission**  
**Utilities Complaint Form**

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<b>Investigator:</b> Trish Meeter	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 10/17/2016
<b>Opinion Number:</b> 2016 - 135137	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Opposed	<b>Closed Date:</b> 10/17/2016 3:42 PM	

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<b>First Name:</b> Janet	<b>Last Name:</b> Weeks	<b>Account Name:</b> Janet Weeks
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City West	<b>State:</b> AZ	<b>Zip Code:</b> 85375

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<b>Company:</b> Arizona Public Service Company	<b>Division:</b> Electric
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**Nature Of Opinion**

**Docket Number:** E-01345A-16-0036

**From:** Janet Weeks <<< REDACTED >>>

**Sent:** Friday, October 14, 2016 2:16 PM

**To:** Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

**Subject:** Docket E-01345A-16-0036

As a retiree living on a fixed income, I am very concerned about the changes APS is requesting in Docket E-01345A-16-0036.

I have gone to the expense of adding solar to my home thinking that it was the responsible thing to do. APS continues to try to penalize those of us with solar and I feel that these changes further punish responsible individuals.

I urge you to vote against APS in this matter.

Janet Weeks

<<< REDACTED >>>

<<< REDACTED >>>

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E-01345A-16-0123

E-01345A-16-0036

**Arizona Corporation Commission**  
**Utilities Complaint Form**

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<b>Investigator:</b> Trish Meeter	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 10/17/2016
<b>Opinion Number:</b> 2016 - 135153	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Opposed	<b>Closed Date:</b> 10/18/2016 9:28 AM	

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<b>First Name:</b> Dennis	<b>Last Name:</b> Ladwig	<b>Account Name:</b> Dennis Ladwig
<b>Address:</b>		
<b>City:</b>	<b>State:</b>	<b>Zip Code:</b>

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<b>Company:</b> Arizona Public Service Company	<b>Division:</b> Electric
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**Nature Of Opinion**

**Docket Number:** E-01345A-16-0036

**From:** dennis ladwig [mailto:<<< REDACTED >>>]

**Sent:** Friday, October 14, 2016 2:31 PM

**To:** Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

**Subject:** Dennis Ladwig 12733 W Nogales Drive, Sun city West AZ

Please stop this type of rate increase proposed by you to raise money money. Most of us are retired and do not have the income to pay for increase electrical costs.

If approved, we will sell our property and move to a State that is not doing this type of proposal. Please listen to your customers!!!! Dennis and Sharon Ladwig

Dennis J Ladwig

<<< REDACTED >>>

<<< REDACTED >>>

dennisladwig@charter.net

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E.01345A.16.0123

E-01345A-16-0036

**Arizona Corporation Commission**  
**Utilities Complaint Form**

**Investigator:** Trish Meeter

**Phone:** <<< REDACTED >>>

**Opinion Date:** 10/17/2016

**Opinion Number:** 2016 - 135116

**Priority:** Respond within 5 business days

**Opinion Codes:** Rate Case Items - Opposed

**Closed Date:** 10/17/2016 3:09 PM

Rate Case Items - Solar In Favor

**First Name:** Elisabeth

**Last Name:** James

**Account Name:** Elisabeth James

**Address:** <<< REDACTED >>>

**City:** Goodyear

**State:** AZ

**Zip Code:** 85395

**Home:** <<< REDACTED >>>

**Email:** <<< REDACTED >>>

**Company:** Arizona Public Service Company

**Nature Of Opinion**

**Docket Number:** E-01345A-16-0036

**Docket Position:** Against

Why would anyone get solar power at this time if their rate is not grandfathered. They are trying to put solar power out of business. Considering the cost of running air conditioning without solar in the hot season, if APS raises their price, and getting solar power is no longer an option to save money on electricity bills, retirees will think twice about moving to Arizona and some will have to move from Arizona. WE SHOULD ENCOURAGE PEOPLE TO GET SOLAR INSTEAD OF PENALIZING THEM. I THOUGHT THE GOAL FOR THIS COUNTRY IS TO BE INDEPENDENT ENERGY WISE. Elisabeth James

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